The past two years have taught us all a great deal. We learned how to use Zoom, how to stay close despite quarantine, and we learned more than ever that our pets are not just animals, but part of our families. We also learned that pets—our own or fostered—can connect us to our community and give us purpose. Animal sheltering is constantly changing and evolving, and during these past two years we changed as the world did to meet our community’s needs. We took this opportunity to grow and evolve our mission for the animals and people that we impact. We were reminded during COVID that you can be a responsible pet owner and still fall on financial hardship. As unemployment skyrocketed, we saw pets being surrendered due to owners “wanting the best” for them or being “unable to provide”. It was because of these heartbreaking experiences that HSWM expanded on our Community Resource Program; an innovative system of resources to help keep valued pets with the families that love them, even during hard times. Through this program, families have access to free pet food, low-cost vaccines, and if facing eviction or other circumstances that require it—temporary boarding until stable housing is secured. The Community Resource Program has already touched the lives of hundreds of families this year alone and we anticipate it will continue to grow. Our vision is to provide medical, behavioral, and financial guidance and resources to help support families with pets in our community and divert animals from entering the shelter system in the first place. As always, HSWM will remain a safe place for animals to land that have nowhere else to go, but we aim to help give families options, to support them as loving pet owners and avoid causing further loss and grief. We are ambitious in our goals of helping pets and their people and we continue to shape what the next phase of animal sheltering will look like. We look toward the future, optimistic about what we are learning, and are grateful for a community that supports one another through difficult times. We are so thankful for you and your continued support and faith in our mission. Thank you for being a part of the HSWM family!
**Paws, Claws & Corks**
Wednesday, March 9, 2022, at DeVos Place

Mark your calendar to join us for our 10th annual Paws, Claws & Corks gala event! Featuring the hottest restaurants, breweries, and wineries in West Michigan, guests will enjoy fabulous cuisine, wonderful beverages, and opportunities to bid on exciting packages and experiences—all to support animals in need at HSWM!

**Our Vision and Mission**
To build a more compassionate community where all animals are given the care they deserve and to promote the humane treatment and responsible care of animals in West Michigan through education, example, placement, and protection.

---

**Animal Impact Statistics**

**2,724** Animals Adopted

- **1,122** Dogs
- **1,337** Cats
- **265** Other

**ANIMALS ADMITTED: 3,044 Total**

- **1,171** Dogs
- **1,601** Cats
- **272** Other

**SPAYS AND NEUTERS: 1,752 Total**

- **865** Dogs
- **782** Cats
- **105** Other

**HUMANE EDUCATION: 1,287**
Children & adults learn compassion, responsible pet care, and animal safety through outreach and on-site programming including presentations, school visits, camps, clubs, and tours. These numbers represent individuals enriched by these programs.

**School Visits: 795**  
**Camps: 308**  
**Consults: 46**  
**Seminars: 10**

**BEHAVIOR ASSISTANCE: 107**
Includes obedience classes, one-on-one counseling, and seminars offered to provide support for adopters and others in the community.

**Classes: 51**  
**Consults: 46**  
**Seminars: 10**

**Pet Care Assistance Program**

To help keep beloved pets in their homes, we offer reduced cost vaccines and a pet food bank to low income pet owners in the community and have also started offering emergency pet housing.

**VACCINE CLINICS: 222 Animals**

**KIBBLE KONNECTION:**
100 Active Clients  
12,900 Pounds of Food Distributed

---

**HSWM Volunteers**

The care and love we provide to our animals could not be achieved without the help from our volunteers.

**5,560** Volunteer Hours

That means our awesome volunteers have altogether given 231 days of around-the-clock care to the animals at our shelter!

**102** Shelter Volunteers

**Staff to Volunteer Ratio of 1:2**

*Volunteers were limited this year due to COVID-19*

**Euthanasia**

HSWM does not euthanize animals for time or space, but only for severe medical reasons or animals who are behaviorally unsafe to adopt. HSWM offers affordable euthanasia services to pet owners in the community to assist them through the difficult process of saying goodbye to a beloved pet.

**OWNER REQUESTED: 258**

**MEDICAL REASONS: 26**
**BEHAVIORAL REASONS: 27**

**Live Release Rate: 98.1%**

Live Release Rate refers to the percentage of animals who leave our care and go on to live happy, healthy lives. HSWM is a no-kill shelter, as our live release rate is above 90%.

---

**Financial Stats**

HSWM is 100% donor funded—we don’t receive funding from the government or any national animal welfare organizations.

To donate please call 616.791.8057 or visit hswestmi.org/give.

**REVENUE:** $2,664,864

- **Public Support:** $1,839,347
- **Grants:** $13,000
- **Shelter Services:** $520,139
- **Interest, Gains, Losses:** $201,582
- **In-Kind Goods & Services:** $90,996

**EXPENSES:** $2,367,301

- **Shelter Operations:** $1,546,666
- **Fundraising & Development:** $375,228
- **Administrative & Management:** $354,411
- **In-Kind Goods & Services:** $90,996

**Total Assets:** $8,128,648