

Medical Concerns and Emergency Protocol

During business hours: Monday-Friday, 7am-5:30pm

- Green and Yellow sections: Email fostermedical@hswestmi.org
- Red Section: Fill out a jotform and seek immediate medical attention for stabilization at HSWM.

After business hours, and/or weekends and holidays:

- Green section: Email fostermedical@hswestmi.org and you will be responded to during business hours.
- Yellow section: Submit a request through <https://form.iotform.com/HSWM/foster-emergencies> . Inquiries submitted will be monitored throughout the day from 8am-8pm. It may take a few hours for you to receive a response, so please be patient!
- Red section: Fill out a jotform and seek immediate medical attention for stabilization at one of the animal hospitals listed below.

Emergency

Seek immediate medical attention for **stabilization** at:

Animal Emergency Hospital: 3620 Plainfield Ave NE, Grand Rapids MI 49525

Or

Animal Emergency and Specialty Hospital: 6820 Edgeview Ave SW, Byron Center MI 49315

Unresponsive/unable to wake – Crashing Kitten – Respiratory distress – Repetitive seizures – Severe laceration/life-threatening wound – Toxin ingestion – Hit by car – Bloating abdomen and vomiting in large breed dog

Urgent

Medical staff will respond to your JotForm request in a timely manner.

Persistent/bloody vomiting – Fever – Minor wounds – Limping – Severe diarrhea – Decreased appetite – Male cats straining to urinate – Lost animal – Ingestion of foreign body – Worsening Green Section conditions

Monitor

The Foster Vet Tech will respond during regular business hours.

Congestion – Nasal/Ocular discharge – Mild diarrhea – Infrequent vomiting – Coughing – Hair loss – Fleas

Humane Society of West Michigan Foster Animal Emergency Assistance

Completed form to be given to AEH staff at check in

Animal Name: _____

Animal Type: Dog Cat Rabbit Other _____

Presenting Issue: _____

Humane Society of West Michigan approves the treatment and stabilization of the above listed animal up to \$250, per the established agreement between HSWM and Animal Emergency Hospital. At that time, a member of the HSWM team must be contacted for further treatment. The foster is responsible for their care and transportation, but the legal owner and decision maker is Humane Society of West Michigan.

For further questions or treatment plans, please contact:

1. Emily Morgan, Director of Animal Welfare
616-791-8223
Emorgan@hswestmi.org
2. Jess Borgeld, Foster Vet Tech
791-8230
fostermedical@hswestmi.org
3. Lydia Mehlhose, Foster Coordinator
Lmehlhose@hswestmi.org